

16 March, 2020

Information for SSS Ltd Customers on COVID-19

At SSS Ltd, nothing is more important to us than the safety of our customers and employees. As the coronavirus (COVID-19) continues to impact on all of us, we are following guidance from the <https://www.cdc.gov/>, and UK government. As a company that is in the security and safety business, we continue to work towards keeping you and our employees safe, healthy and protected.

Monitoring Support

To date, there have been no interruptions to our monitoring or service provision. We are taking extra precautions to avoid disruptions to our business operations and remain confident in our employees and infrastructure.

Our Engineers

We're taking care of our engineers by asking anyone who may be sick to stay at home. Additional cleaning supplies have been distributed to our engineers with instructions for increased precautions before entering your home or business.

Steps we have taken include:

1. Communication to help keep our employees informed and aware of steps they can take related to increased hand-washing and other hygiene best practices during flu season
2. Providing additional supplies including hand sanitizer, gloves, goggles and other protective equipment, especially for those that interact directly with our customers
3. Providing assurances that employees can and should stay home if they believe they are sick
4. Working closely with local officials and CDC experts to stay up to date as information evolves

We are also asking our customers to notify us if they feel ill or have been in contact with anyone who may have been exposed to COVID-19, or have travelled recently so we can take the necessary precautions prior to setting any appointments.

We'll continue to closely monitor this fast-evolving situation and provide relevant updates through our website. We hope that by working together we will all stay safe during this difficult time.