



UPDATE for SSS Ltd Customers on COVID-19 (24th March 2020)

Following last night's PM's address to the Nation, we have advised all our staff including our frontline team, namely our engineers who are the ambassadors of Swan Security to STAY AT HOME. We shall continue to operate our office as normal be it in a virtual environment. This will allow the team to be on hand to take our customers calls.

Engineers will continue to provide our customers the high levels of technical support and advice they are accustomed too with the enhanced feature of video links with our customers if necessary.

Only system critical faults will now allow for a member of our engineering team to attend a customer's premises. Please be patient with us as we shall ensure that we explore all avenues of remote support and advice before a decision is taken to allow engineer attendance.

We trust that all our valued customers will work with us on this and respect our decision. Please remember the safety of our team, our customers and their families are paramount.

Thanks for your understanding in advance and Stay Safe.

Kind Regards

Swan Security Systems Ltd